



MEMBERSHIP FREQUENTLY ASKED QUESTIONS

GETTING STARTED

DO I NEED TO BE JEWISH?

No, we value diversity and welcome all!

HOW DO I JOIN SID JACOBSON JCC?

Stop by for a tour, or schedule one in advance. On your tour, you will see all that we have to offer and we can determine which membership level is best suited for you based on your needs, goals, and interests! Call or email us at **516.484.1545**, or membership@sjcc.org.

HOW MUCH DOES A MEMBERSHIP COST?

We offer multiple levels of membership to accommodate your needs. View our price list at sjcc.org/membershipprices.

HOW LONG IS MY MEMBERSHIP VALID?

With the exception of our Snowbird option, memberships are valid for one year from the date the contract is signed.

DO YOU OFFER CORPORATE MEMBERSHIPS?

To learn more about our corporate membership rates, contact Audrey Kurland, Director of Membership, 516.484.1545 ext. 109, akurland@sjcc.org.

HOW DO I REDEEM A BAR/BAT MITZVAH MEMBERSHIP?

Your Bar/Bat Mitzvah certificate or a letter from your synagogue must be presented within 18 months of your Bar/Bat Mitzvah date to redeem a one-year teen membership.

WHAT ARE THE MEMBERSHIP OFFICE HOURS?

Monday-Thursday, 8:30am-9pm
Friday, 8:30am-4:30pm
Saturday and Sunday, 8:30am-7pm

INSIDE THE JCC

HOW DO I GET INTO THE BUILDING AND FITNESS CENTER?

Upon joining, each family member (16+ years), receives a fob that must be scanned upon entry and again at the Health + Wellness Center. If lost, replacement fobs are \$10 each.

I FORGOT TO BRING MY FOB. WHAT DO I DO?

Please present your photo ID to our Front Desk team.

WHAT PARKING OPTIONS DO YOU OFFER?

In addition to our parking lot, we offer free valet available Monday-Friday, 8:30am-2:30pm. Also, we have ample handicapped designated parking spots to make entering our building easy. There are several parking spaces with charging stations, designated just for electric vehicles.

HOW WILL MY NANNY OR CAREGIVER GET INTO THE BUILDING FOR DROP OFF AND PICKUP?

A membership advisor will issue a paper pass for caregivers and nannies to gain entrance to the building.

HEALTH + WELLNESS CENTER

WHAT ARE THE AGE RESTRICTIONS?

Guests 16+ years may use the entire Health+Wellness Center
This includes the cardio room, conditioning room, and indoor track.
You may participate in a group exercise class, unless otherwise stated.

Guests 15 years and younger may use the Pool & Gymnasium only
Guests 12 years and younger must have adult supervision at all times

WHAT IS THE PROCEDURE FOR MEMBERS UNDER 16 YEARS OLD?

We offer a two-hour JFIT Jr. safety and orientation course for members ages 13-15 years, for a \$75 fee. Upon completion, a fob will be issued so teens can access the entire fitness center.

WHAT ARE THE AGE REQUIREMENTS FOR THE POOL AND BASKETBALL COURTS?

All members have access to the aquatics center and our basketball courts. Children 12 years and under must be supervised by an adult at all times while in the building – no exceptions.

GUEST POLICY

WHAT IS YOUR GUEST POLICY?

All guests must be accompanied by a member to obtain a one-day pass.

15 years and younger: \$10 per day
16+ years: \$20 per day

Guests 12 years and younger must have adult supervision at all times.

Guests are not permitted before 1pm on Sundays.

Grandparents who are members may bring their grandchildren under the age of 12 for no additional fee.

BABYSITTING

DO YOU HAVE OFFER BABYSITTING?

Yes, we offer babysitting for children ages 6 months-6 years. Visit sjjcc.org/babysitting for information including guidelines and the registration process.

MEMBERSHIP FREEZES AND CANCELLATIONS

CAN I PUT MY MEMBERSHIP ON HOLD?

A membership freeze is only permitted due to medical issues and require a doctor's note to freeze and release the membership. Please note there is a \$10 monthly service fee for each month the membership is placed on hold. All members of the family membership will be frozen if one family members goes on a freeze.

CAN I CANCEL MY MEMBERSHIP? IS THERE A CANCELLATION FEE?

We require an initial one-year commitment. After the first 12 months, we require the cancellation in writing, 30 days in advance. Your cancellation fee is the balance of your membership dues if cancellation occurs within one year of joining.

OTHER

CAN I VISIT OTHER JCC'S WITH MY MEMBERSHIP?

We offer reciprocity with out-of-state JCCs and JCCs outside of a 50-mile radius. Before you travel, please contact the JCC in the area of travel to learn of their reciprocity arrangements.

DO YOU ACCEPT INSURANCE?

We do not but are happy to supply you with a list of visits to the fitness center for your reimbursement. This requires you to swipe your fob at the fitness center door during each visit.

WE'RE HERE TO HELP!

If you need further assistance, don't hesitate to reach out to us at **516.484.1545**, or membership@sjjcc.org!